

## **House of Representatives**

General Assembly

File No. 431

February Session, 2018

House Bill No. 5267

House of Representatives, April 12, 2018

The Committee on Government Administration and Elections reported through REP. FOX of the 148th Dist., Chairperson of the Committee on the part of the House, that the bill ought to pass.

# AN ACT CONCERNING THE STATE CONTRACTING STANDARDS BOARD AND REQUIREMENTS FOR PRIVATIZATION CONTRACTS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. Subdivision (21) of section 4e-1 of the general statutes is
- 2 repealed and the following is substituted in lieu thereof (Effective July
- 3 1, 2018):
- 4 (21) "Privatization contract" means (A) an agreement or series of
- 5 agreements between a state contracting agency and a person or entity
- 6 in which such person or entity agrees to provide services that are
- 7 substantially similar to and in lieu of services provided, in whole or in
- 8 part, by state employees, other than contracts with a nonprofit agency,
- 9 which are in effect as of January 1, 2009, and which through a renewal,
- 10 modification, extension or rebidding of contracts continue to be
- provided by a nonprofit agency; or (B) a procurement contract entered
- into on or after July 1, 2018, for which subsequent related services, the
- 13 total cost of which exceed fifty thousand dollars per year, will be

- 14 required;
- 15 Sec. 2. Subdivision (28) of section 4e-1 of the general statutes is
- 16 repealed and the following is substituted in lieu thereof (Effective July
- 17 1, 2018):
- 18 (28) "State contracting agency" means any executive branch agency,
- 19 board, commission, department, office, institution or council. "State
- 20 contracting agency" does not include the judicial branch, the legislative
- 21 branch, the offices of the Secretary of the State, the State Comptroller,
- 22 the Attorney General, the State Treasurer, with respect to their
- 23 constitutional functions, any state agency with respect to contracts
- 24 specific to the constitutional and statutory functions of the office of the
- 25 State Treasurer. For the purposes of section 4e-16, as amended by this
- 26 <u>act,</u> "state contracting agency" includes any constituent unit of the state
- 27 system of higher education and, [for] notwithstanding any provision of
- 28 the general statutes, any quasi-public agency created to provide
- 29 <u>financing for any such constituent unit and any quasi-public agency</u>
- 30 <u>not specifically excluded under this chapter. For</u> the purposes of
- 31 section 4e-19, "state contracting agency" includes the State Education
- 32 Resource Center, established under section 10-4q;
- 33 Sec. 3. Subsection (m) of section 4e-2 of the general statutes is
- repealed and the following is substituted in lieu thereof (Effective July
- 35 1, 2018):
- 36 (m) [Eight] The lesser of eight members of the board, or a majority
- 37 of the appointed members of the board, including, [not less than] in
- 38 either case, at least one member appointed by a legislative leader, shall
- 39 constitute a quorum which shall be required for the transaction of
- 40 business by the board.
- Sec. 4. Subsection (c) of section 4e-13 of the general statutes is
- 42 repealed and the following is substituted in lieu thereof (Effective July
- 43 1, 2018):
- 44 (c) All state agencies in the executive branch, the constituent units of

45 the state system of higher education and quasi-public agencies shall 46 post all bids, requests for proposals and all resulting contracts and 47 agreements on the State Contracting Portal and shall, with the 48 assistance of the Department of Administrative Services as needed, 49 the infrastructure and capability to electronically develop 50 communicate with the State Contracting Portal. No privatization 51 contract shall be valid unless, at least thirty days prior to the execution 52 of such contract, all certifications required by section 4e-16, as 53 amended by this act, have been posted on the State Contracting Portal.

Sec. 5. Subsection (p) of section 4e-16 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July* 56 1, 2018):

(p) Prior to entering into or renewing any privatization contract that is not subject to the provisions of subsection (a) of this section, the state contracting agency shall evaluate such contract to determine if entering into or renewing such contract is the most cost-effective method of delivering the service, by determining the costs, as defined in subsection (b) of this section, of such service. If the privatization contract is for a total amount of more than one million dollars, the state contracting agency shall also develop a business case for such privatization contract in accordance with the provisions of subsection (d) of this section. The state contracting agency shall perform such evaluation of cost-effectiveness in accordance with a template prescribed by the Secretary of the Office of Policy and Management and such evaluation shall be subject to verification by the secretary. Such template shall require a certification by the state contracting agency that it has complied with all requirements of this subsection and an explanation for the basis of such agency's determination that the provisions of subsection (a) of this section do not apply. If such evaluation of cost-effectiveness includes a determination by the state contracting agency that there are no savings to the state if the contract is performed by the contractor, such agency shall not enter into such contract without (1) providing a written report to the secretary concerning the reason such agency seeks to enter into such contract

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despite a lack of savings, and (2) receiving written authorization from the secretary to enter into such contract. If such contract is not a renewal, the state contracting agency shall also consider and report, in writing, to the secretary on whether the quality of services could be diminished by the privatization contract and any risks associated with the termination or rescission of such contract. The secretary may waive the requirement for an evaluation of cost-effectiveness under this subsection upon a written finding by the secretary that exigent or emergent circumstances necessitate such waiver.

Sec. 6. Section 4e-16 of the general statutes is amended by adding subsections (r) to (t), inclusive, as follows (*Effective July 1, 2018*):

(NEW) (r) A state contracting agency that seeks to enter into or renew a privatization contract shall, not less than sixty days before entering into or renewing such contract, provide written notice to any collective bargaining agent that represents state employees performing work of the type and nature required by the privatization contract. Such notice shall include the information required under subsections (a) to (d), inclusive, of this section, or subsection (p) of this section, as applicable, and shall offer the collective bargaining agent the opportunity to meet with the agency to discuss such information and discuss whether the work could more appropriately be performed by state employees, prior to the contract being entered into or renewed by the agency.

(NEW) (s) Any state contracting agency that seeks approval of a contract that could be done at a lesser cost by state employees but determines there is an insufficient number of state employees within such agency to perform the contract shall, not later than sixty days after making such determination, submit a plan to the Secretary of the Office of Policy and Management for preventing a recurrence of such insufficiency by requesting authorization for the hiring of additional state employees. The secretary shall, upon the submission of any proposed budget or budget adjustment by the Governor, report to the joint standing committees of the General Assembly having cognizance

of matters relating to appropriations and the budgets of state agencies and government administration, in accordance with the provisions of section 11-4a, on whether and to what extent such agency plans are included in such submission and the basis for determining whether and to what extent to include such plans in the budget or budget adjustment.

(NEW) (t) No state contracting agency may enter into a privatization contract without obtaining the formal approval of the contract from the Attorney General. Prior to entering into any such contract, the agency shall submit to the Attorney General (1) a copy of the proposed contract, (2) any certifications required by this section attached to the contract, and (3) either a certification that the contract is not subject to the provisions of subsection (a) of this section, a certification that the contract was approved by the State Contracting Standards Board or a copy of the written exemption from the requirements of subsection (a) of this section signed by the Governor pursuant to subsection (o) of this section. Any privatization contract entered into on or after July 1, 2018, shall not be binding upon the state unless such privatization contract conforms with the requirements of this subsection.

Sec. 7. Section 4e-47 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2018*):

On or [after January 1, 2011,] before January 1, 2019, each constituent unit of the state system of higher education shall propose regulations to the State Contracting Standards Board to be adopted by the board. The board shall adopt such regulations, in accordance with the provisions of chapter 54, [to apply the contracting procedures, as described in sections 4e-18 to 4e-45, inclusive, to each constituent unit of the state system of higher education] with any modifications to the proposed regulations the board deems appropriate. Such regulations shall take into consideration circumstances and factors that are unique to such constituent units. Until such regulations are adopted by the State Contracting Standards Board, the provisions of sections 4e-18 to

4e-46, inclusive, shall apply to every expenditure of public funds by
 any constituent unit of the state system of higher education,
 irrespective of the source of such funds.

Sec. 8. (NEW) (*Effective July 1, 2018*) (a) Not later than ninety days after the adjournment sine die of each regular session of the General Assembly, the Auditors of Public Accounts shall recommend to the Secretary of the Office of Policy and Management the appropriate staffing levels at the State Contracting Standards Board sufficient for the board to carry out its statutory duties. In any year during which the board is staffed at substantially lower levels than recommended by the auditors, the auditors may issue the compliance report for each state contracting agency as required under section 4e-6 of the general statutes. If such a compliance report has not been issued for an agency for three years or more as of December thirty-first of any calendar year, the auditors shall issue such report not later than April first of the following calendar year.

(b) To the extent the State Contracting Standards Board remains below the staffing level recommended by the auditors, each state contracting agency shall designate an employee to serve as a liaison with the State Contracting Standards Board. Such liaison shall notify the board of any privatization contract valued at over fifty thousand dollars and shall provide the board any evaluation or analysis of such contract not later than ten days after the agency completes such evaluation or analysis. An electronic communication to the board that directs the staff of the board to a posting on the State Contracting Portal shall constitute sufficient notice under this subsection. Each state contracting agency shall inform its liaison that any such reporting is an essential part of such employee's duties.

This act shall take effect as follows and shall amend the following					
sections:					
Section 1	July 1, 2018	4e-1(21)			
Sec. 2	July 1, 2018	4e-1(28)			
Sec. 3	July 1, 2018	4e-2(m)			

Sec. 4	July 1, 2018	4e-13(c)
Sec. 5	July 1, 2018	4e-16(p)
Sec. 6	July 1, 2018	4e-16
Sec. 7	July 1, 2018	4e-47
Sec. 8	July 1, 2018	New section

GAE Joint Favorable

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

### OFA Fiscal Note

### State Impact:

Agency Affected	Fund-Effect	FY 19 \$	FY 20 \$
Higher Education Constituent	Various - Cost	1,761,654	1,822,675
Units			
Dept. of Administrative Services	GF - Cost	435,000	455,000
State Comptroller - Fringe	GF - Cost	158,000	165,000
Benefits <sup>1</sup>			
Various State Agencies	GF - Potential	Significant	Significant
	Cost		_

Note: Various=Various; GF=General Fund

### **Municipal Impact:** None

### Explanation

The bill expands the requirements for privatizing state services for contracting agencies, including the Department of Administrative Services (DAS), and expands the requirement to conduct a detailed cost-benefit analysis to include any privatizing procurement contract proposal over \$50,000 annually.

The bill results in a cost to the higher education constituent units of \$1,761,654 in FY 19 and \$1,822,675 for 17 positions. Funding these positions requires: (1) salary costs of \$1,301,259 in FY 19 and \$1,336,958 in FY 20, and (2) fringe benefits costs of \$460,395 in FY 19 and \$485,717 in FY 20. Funding may come from state General Funds and the Office of the State Comptroller, or from the constituent units' own funds (e.g.,

<sup>&</sup>lt;sup>1</sup>The fringe benefit costs for most state employees are budgeted centrally in accounts administered by the Comptroller. The estimated active employee fringe benefit cost associated with most personnel changes is 36.33% of payroll in FY 19 and FY 20.

operating funds from tuition revenue). These positions would be responsible for the research, analysis, and documentation required for cost effectiveness evaluations and cost benefit analyses through marketplace research, service industry segment benchmarks, and Requests for Information prior to the constituent unit's issuance of any bid solicitations.

Additionally, these positions would review and analyze bid responses to perform the cost effectiveness evaluations and cost benefit analyses using the prescribed templates; develop detailed business cases to support the constituent unit's decision to contract with an outside vendor rather than hiring additional employees to perform the services; and present all of the required information and documentation to the State Contracting Standards Board or other appropriate agency for approval.

It is estimated that DAS will have to perform a cost benefit analysis on over 150 contracts per year. To accommodate the requirements outlined in the bill, DAS would need \$435,000 in FY 19 and \$455,000 in FY 20 for six positions plus associated fringe benefits of \$158,000 and \$165,000 respectively.

#### The Out Years

The annualized ongoing fiscal impact identified above would continue into the future subject to inflation.

### OLR Bill Analysis HB 5267

# AN ACT CONCERNING THE STATE CONTRACTING STANDARDS BOARD AND REQUIREMENTS FOR PRIVATIZATION CONTRACTS.

### SUMMARY

This bill expands the requirements for privatizing state services, including the (1) contracts and agencies subject to the state's privatization law and (2) steps agencies must take to comply with the law. It does the following, among other things:

- 1. expands the definition of "privatization contract" to include procurement contracts that will require subsequent related services of more than \$50,000 per year;
- 2. subjects quasi-public agencies to the state's privatization law;
- 3. requires that, for privatization contracts for currently privatized services, the state or quasi-public agency provide a business case for the privatization if the contract is for more than \$1 million, in addition to the cost-effectiveness evaluation required by existing law;
- 4. requires state and quasi-public agencies that enter into privatization contracts due to insufficient staffing levels to submit plans for hiring more state employees;
- 5. prohibits (a) state and quasi-public agencies from entering into a privatization contract without the attorney general's formal approval and (b) privatization contracts from being valid unless certain certifications are posted on the State Contracting Portal at least 30 days before the contract's execution;

6. expands the State Contracting Standards Board's (SCSB's) authority over the constituent units of higher education; and

7. requires the auditors of public accounts and state contracting agencies to assume certain duties if SCSB is determined to be understaffed.

The bill changes SCSB's quorum requirements from eight members to a majority of the members actually appointed. As under existing law, at least one legislative appointee must be present. The board's full membership is 14 members: eight appointed by the governor and six appointed by legislative leaders (§ 3).

Lastly, the bill makes technical changes.

EFFECTIVE DATE: July 1, 2018

## §§ 1 & 2 — APPLICABILITY OF PRIVATIZATION LAW

### Definition of Privatization Contract (§ 1)

The bill expands the definition of privatization contract to include any procurement contract entered into on and after July 1, 2018 that will require subsequent related services of more than \$50,000 per year. Under existing law, a privatization contract is an agreement or series of agreements between a state contracting agency and a person or entity that agrees to provide services that are substantially similar to and in place of services provided, in whole or in part, by state employees. It does not include contracts with a nonprofit agency that were in effect as of January 1, 2009, and that, through a renewal, modification, extension, or rebidding of contracts, continue to be provided by a nonprofit agency.

### State Contracting Agency (§ 2)

The bill subjects quasi-public agencies, including quasi-public agencies that provide financing to a constituent unit of higher education, to the state's privatization law by defining them as "state contracting agencies" under the law. Under existing law, state contracting agencies are executive branch agencies, boards,

commissions, departments, offices, institutions, and councils, except for the offices of the state treasurer, comptroller, attorney general, and secretary of the state with respect to their constitutional functions. By law, the definition includes the constituent units of higher education for purposes of the privatization law.

# § 5 — CONTRACTS FOR SERVICES THAT ARE CURRENTLY PRIVATIZED

### **Business Case**

By law, if a state contracting agency seeks to enter into a contract that privatizes services performed by state employees, it generally must conduct a cost-benefit analysis and submit a business case to SCSB for its approval. The business case must include, among other things, the cost-benefit analysis and 11 other analyses relating to the privatized service, such as its goals, a rational for them, and options for achieving them (CGS § 4e-16(d)).

For privatization contracts not subject to this requirement (i.e., contracts for services that are currently privatized), state contracting agencies must instead evaluate the contract, using a template prescribed by the Office of Policy and Management (OPM) secretary, to determine if entering into or renewing it is the most cost-effective way of delivering the service. The bill requires agencies to additionally provide a business case for the privatization if the contract is for more than \$1 million. However, it does not subject these business cases to SCSB approval or specify to whom they must be provided.

### Cost-Effectiveness Evaluation

Under the bill, the OPM-prescribed template for the cost-effectiveness evaluation must require the state contracting agency to (1) certify that it has complied with the requirements for the cost-effective analysis and (2) explain why it is not subject to the requirement to produce a business case (see above).

The bill prohibits agencies from entering into the contract whenever the cost-effectiveness evaluation does not demonstrate savings from

privatization, unless they (1) provide the OPM secretary with a written report explaining why they want to enter into the contract despite the lack of savings and (2) receive the secretary's written approval. Unless the contract is a renewal, the agency must also report to the secretary whether the quality of services could be diminished by privatization and any risks associated with terminating or rescinding the contract.

# §§ 4 & 6 — PRIVATIZATION CONTRACTS GENERALLY Notice to Collective Bargaining Agents (§ 6)

The bill requires state contracting agencies, before entering into or renewing any privatization contract, to provide at least 60 days' written notice to any collective bargaining agent that represents state employees performing work of the type and nature required by the contract. The notice must (1) include all privatization analyses required by existing law and the bill (e.g., the cost-effectiveness evaluation or business case) and (2) offer the bargaining agent a meeting with the agency to discuss the analyses and whether state employees could more appropriately perform the work.

Under existing law, if a privatization contract for a service that is not currently privatized would result in the layoff, transfer, or reassignment of at least 100 state employees, the state contracting agency must, after conducting a cost-benefit analysis and consulting with potentially affected bargaining units, notify the state employees in these bargaining units. The agency must allow the employees an opportunity to reduce the cost of the service, but has sole discretion in determining whether to proceed with the privatization, provided SCSB has approved its business case (CGS § 4e-16(c)(3)).

### Plan for Hiring Additional State Employees (§ 6)

Under existing law, if a business case for a privatization contract is based on evidence that a state contracting agency is not sufficiently staffed to provide a core governmental function, then the agency must include with the business case a plan to remediate the understaffing so that the agency may provide the services directly in the future (CGS § 4e-16(d)).

The bill additionally requires state contracting agencies that (1) seek to enter into any privatization contract that could be done at a lesser cost by state employees and (2) determine that there are not enough employees in the agency to perform the contract, to submit a plan to the OPM secretary to hire more state employees in order to prevent the recurrence of insufficient staffing levels. Presumably, the cost determination is based on the cost-benefit analysis or cost-effectiveness evaluation, as appropriate.

The agencies must submit this plan within 60 days after making the determination. The OPM secretary, as part of any proposed budget or budget adjustment submitted by the governor, must report to the Appropriations and Government Administration and Elections committees on whether and to what extent the agency's plans are included in the proposal, and the basis for this action.

### Attorney General Approval (§ 6)

The bill prohibits state and quasi-public agencies from entering into a privatization contract without the attorney general's formal approval. It requires agencies, as part of their submission to the attorney general, to include the following:

- 1. a copy of the proposed contract;
- 2. any certifications required by the bill and the existing privatization law; and
- 3. a (a) certification that the contract was approved by SCSB or not subject to its approval or (b) copy of an exemption granted by the governor for certain emergency procurements for public health, safety, or welfare purposes.

Under the bill, a privatization contract is not binding on the state if it is entered into on or after July 1, 2018 without (1) the attorney general's approval and (2) compliance with the above submission requirements.

### State Contracting Portal Postings (§ 4)

The bill prohibits privatization contracts from being valid unless all certifications required by the bill and existing law are posted (presumably, by the state contracting agency) on the State Contracting Portal at least 30 days before the contract's execution. In addition to the certifications required by the bill, existing law requires agencies to certify, as part of a cost-benefit analysis, that all projected costs, savings, and benefits are valid and achievable (CGS § 4e-16(b)).

### § 7 — CONSTITUENT UNITS OF HIGHER EDUCATION

By law, the state's constituent units of higher education are, generally, not subject to SCSB's authority, except for the privatization law. Current law required SCSB to adopt, by January 1, 2011, regulations to apply the requirements of specified SCSB-related statutes to the constituent units. (To date, the board has not adopted these regulations.)

The bill instead requires (1) the constituent units, by January 1, 2019, to propose regulations to SCSB and (2) SCSB to adopt the regulations with any modifications it deems appropriate. It subjects all constituent unit expenditures, regardless of funding source, to the requirements of the SCSB-related statutes until the board adopts the regulations. For example, it would allow SCSB to hear and decide contests by bidders and proposers of contract solicitations or awards by the constituent units (CGS §§ 4e-36 and 4e-40).

The bill does not (1) specify what the regulations must address beyond maintaining existing law's requirement that they consider factors unique to the constituent units or (2) establish a deadline by which SCSB must adopt them. Additionally, several of the statutes that would apply to the constituent units require SCSB to adopt implementing regulations before they become operative. To date, SCSB has not adopted any of these implementing regulations, therefore, it is unclear how the statutes would apply to the constituent units.

### § 8 — SCSB STAFFING

The bill requires the auditors of public accounts, within 90 days

after the legislature adjourns a regular session sine die, to recommend to OPM an appropriate staffing level for SCSB to fulfill its duties. If the board is staffed at "substantially lower levels" than recommended by the auditors, the auditors may issue a compliance report for each state contracting agency. Existing law requires SCSB to (1) audit contracting agencies' compliance with procurement statutes and regulations every three years and (2) issue a compliance report within 30 days after completing the audit. The bill does not specify what constitutes substantially lower staffing levels.

Under the bill, if SCSB has not issued a compliance report for an agency for three years or more as of December 31 in any year, the auditors must issue the report by the following April 1. Presumably, this means the auditors must also audit the contracting agency before issuing the report.

The bill also requires state contracting agencies, if SCSB remains below the auditors' recommended staffing level, to designate liaisons to SCSB. The liaison must notify the board of any privatization contract of more than \$50,000 and provide the board with any evaluations or analysis of the contract within 10 days after the agency completes the evaluation or analysis. Under the bill, sufficient notice includes directing SCSB staff members to postings on the State Contracting Portal. Agencies must notify the liaison that such reporting is an essential part of his or her duties.

### **BACKGROUND**

### Related Bill

sSB 436, favorably reported by the Human Services Committee, creates a public-private partnership advisory council and exempts contracts the council recommends from requirements for privatizing state services.

### **COMMITTEE ACTION**

Government Administration and Elections Committee

Joint Favorable Yea 9 Nay 8 (03/23/2018)